

Curbside Pickup at the Auburn Public Library

Keep your spirits up - keep reading!



Curbside Pickup is available outside the main Library doors M-F | 8:00am-4:00pm
Appointments are not required | All items must be placed on Hold in order to enter the queue.

All items are wrapped for sanitization and privacy.

They are then placed on the curbside station racks in alphabetical order, labeled with your last name and the first two initials of your first name.

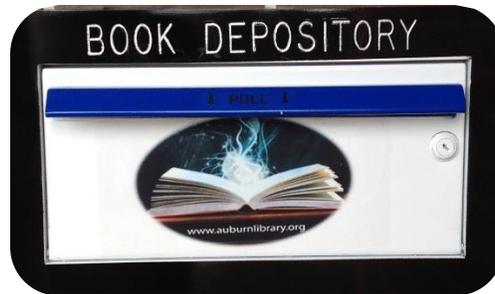
Masks fully covering the nose and mouth are required for pickup.

- Due to heavy volume and quarantine protocols, we are unable to serve walk-up requests except in an emergency.
- Please place Holds online or call us on the telephone for assistance. We are happy to assist you by teaching you how to place a Hold, or we will place the Hold for you if you prefer. Even if you are unsure of what you are looking for – we can help!
- We run our ‘Holds’ reports twice per day, M-F. If your request is available from our building, you are next in the queue, and the item is not currently in quarantine, you will receive notification to pick up your item the next day, or sometimes even that same day.

For more information on curbside pickup, please call the Library M-F 8-4 | 508.832.7790

Library staff currently process an average of 2,692 materials *each week* through curbside pickup, receiving items from other libraries, providing items to other libraries, and returns from our book drop!

For the health and safety of patrons and staff, each item is individually processed, which includes quarantine and sanitization according to professional standards and protocols.



Our Book Return, located to the right of our main library doors, is open for return of all library materials, whether from Auburn or from another library in the CWMARS system. You may return books, magazines, CDS, Books on CD, or DVDs. Items are now checked in the same day, or Monday, if returned over the weekend. All materials are then placed in 3-day quarantine prior to loaning to another patron, or being re-shelved.

We continue to waive fines resulting from late returns due to COVID challenges and will continue to do so until December 31, 2020. Beginning January 2021 we will return to previous 'fines' protocols. Waiving fines does not extend to fees for lost or damaged materials. However, we recognize there are hardships – please call the director at 508.832.7790 for individual assistance!