Computer and WIFI Use Policy

In an effort to meet the information needs of the patrons of the Auburn Public Library, the library offers computer workstations that provide access to the internet. Patrons should be aware that information available via the internet is not under control of the library and the library is not responsible for its content. The library makes no guarantee about the validity or useability of information obtained through the internet and assumes no liability for damages that may result from the use of said information. Patrons should exercise discretion.

Access Guidelines
Access to the Internet is available during all of the library's hours of operation until 15 minutes before closing. Library hours: Monday-Thursday 9:30-8:00, Friday 9:30-5:00, Saturday 10:00-1:00.

Library computers are intended for independent use by patrons. Library staff will be available to assist patrons to the best of their abilities but are not able to provide in-depth technical support for unaffiliated websites and online services.

Parents or legal guardians are responsible for ensuring the appropriate use of library computers by the minors in their care. Computers have been placed in the Children's Room for use by children and their caretakers, but library staff are not responsible for filtering or monitoring a child's use of a computer.

In the interest of patron privacy and security, all public library computers are outfitted with security software that purges all patron usage data after each session. All data purged in this manner is permanently deleted and is not recoverable by any method.

Reserving the Workstations
Reservations for public computer workstations are available on a first-come first-served basis. Access is through the patron's library card or by requesting a guest pass from library staff at the circulation desk. Guests must provide photo identification to library staff in order to reserve a computer workstation

Restrictions
The Library's Appropriate Use Policy also pertains to the use of the library's computer workstations, and inappropriate use of the computer workstations may result in loss of computer use privileges or revocation of access to the library. Please review the "Unacceptable Uses" section of this policy for additional details.

Printing
Patrons may print in black and white or color to the public library printer from the computer workstations. The cost is $.10 per page for black and white and $.50 for color. Double-sided copies count as one page. If one side is in color, the cost is $.50. Wireless/mobile printing from patron devices is not currently available.

Unacceptable Uses
Patrons are expected to use computing resources for legal, ethical, and appropriate purposes. Unacceptable uses include, but are not limited to:

- Violating computer security and user privacy

- Destruction or damage to equipment, software, or data
- Altering or attempting to alter the workstation's settings
- Making unauthorized use of accounts, logins, or network credentials assigned to others
- Acting in violation of software license agreements
- Misrepresentation of identity
- Copyright violations
- Transmitting threatening, obscene, or harassing materials
- Illegal activities
- Activities that are disruptive or upsetting to other patrons
- Distributing unsolicited advertising

Failure to adhere to the stipulations of this policy may result in temporary or permanent loss of computer/WIFI privileges in the library, temporary or permanent revocation of access to the Auburn Public Library, or police action if it is suspected illegal activity has occurred.

Wireless Internet Use
The Auburn Public Library also provides wireless internet access within all public areas of the library building that patrons may utilize with their personal mobile devices. Reception and connection speed may vary depending upon the number of other wireless devices that are connected at any one time. Patrons are responsible for ensuring their own devices are configured correctly to allow them to access the library's wireless network. Library staff can assist patrons with basic troubleshooting but will not provide in depth technical support on patron-owned devices.

Auburn Public Library cannot guarantee security on an open, public wireless connection, so patrons are responsible for ensuring the safety of their own devices. The library assumes no liability for any damage to patron devices or loss of data that may result from connecting to the library's wireless network.

Patrons utilizing the internet wirelessly on their own devices in the library are expected to adhere to the same internet usage rules as patrons using wired, library-owned devices. Failure to do so may result in temporary or permanent loss of library internet usage privileges.

ALA Internet Use Policy
The library endorses the American Library Association's (ALA) Library Bill of Rights, ALA Freedom to Read Statement, and the ALA Freedom to View Statement. The library does not have any statutory authority to assure that only constitutionally protected content is available on the Internet. The authority to determine what is illegal (obscene) and harmful to minors rests with the Massachusetts Attorney General (G.L c.272 ßß 28 and 31).

Library staff have the authority, at their discretion, to make immediate decisions regarding interpretation and enforcement of this policy in order to ensure the safety and comfort of all library patrons and staff.

Approved by the Library Board of Trustees February 5, 2026