

Auburn Public Library
369 Southbridge Street • Auburn MA 01501 • 508-832-7790

Wireless Internet Policy

The Auburn Public Library will provide an Internet access point (“hot spot”) for Library patrons with portable wireless devices such as laptops and handheld PDAs. This access point will allow patrons access to the Internet from their portable devices while they are in range of the access point, which should include all public areas of the Library.

Reception and connection speed may vary according to the number of wireless devices in use at any one time.

Library staff will provide general information on the settings necessary to access the Internet via APL's wireless connection. If a patron has problems accessing the Internet over this connection, staff will only verify that the Library's connection is operating normally. Patrons are responsible for making sure their devices have the correct settings and necessary hardware. Staff will not perform troubleshooting on the patron's own wireless device. The Library cannot accept the liability of handling a patron's equipment. The Library cannot guarantee that a patron's hardware will work with the Library's wireless connection.

APL cannot guarantee a secure connection to the Internet in a wireless environment. There can be untrustworthy third parties between the patron and anyone with whom the patron communicates. Any information being sent or received could potentially be intercepted by another wireless user. For the protection of all, patrons are required to have current antivirus software on their wireless devices in order to connect to APL's access point. Up-to-date spyware and other standard protection software to prevent unauthorized access to a patron's wireless devices are also highly recommended. Patrons are also advised not to transmit their credit card information, passwords and any other sensitive personal information while using the Library's or any other wireless access point.

Printing access is not available via the wireless connection.

All regulations for using the Library's wired access to the Internet also apply to use of the wireless connection. A copy of this policy is available at the Circulation Desk. All patrons are expected to use the Library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided. Patrons must not violate federal, Massachusetts or local laws, including the transmission or receiving of child pornography or harmful material, fraud, or downloading copyright material.

Laptops and other devices should never be left unattended in the Library, even for brief periods of time. The Library assumes no responsibility for damage, theft or loss of any kind to a patron's equipment, software, data files or other personal property brought into or used at the Library.

If patrons are planning to access audio files, they must provide their own headphones so as not to disturb other Library patrons.

Any restriction or monitoring of a minor's access to the Library's wireless network is the sole responsibility of the parent or guardian.